



The Winnipeg Jets 360 rewards program ("Jets 360") is operated by the Winnipeg Jets Hockey Club Limited Partnership (the "Jets"). Please read the following carefully to understand the terms and conditions which govern Jets 360. Jets 360 is a rewards program operated by the Jets.

PARTICIPATION:

Any Jets or Manitoba Moose Fans over the age of 13 are eligible to participate in Jets 360 (each a "Participant") by signing up for a Jets 360 account via the Official Winnipeg Jets App (the "Account"). No purchase is necessary to sign up for a Jets 360 Account. Only physical people are able to be a Participant - no companies, partnerships, group or the like may be a Participant. A Participant may only have one Account. Participants must notify the Jets of any changes in personal information and the Jets reserve the right to cancel an Account if the information provided is incomplete or incorrect. The Account is the property of the Jets and may be revoked at any time at the Jets sole discretion.

Additionally, season ticket members (those who have purchased season tickets through the membership program) may access the benefits that automatically are attached to their season tickets through Jets 360 (members must enroll in the Jets 360 program through the Official Winnipeg Jets Mobile App and link their Ticketmaster account to their Jets 360 Account). The benefits are linked to their loyalty identification and are applied by scanning a unique QR code at certain retail locations (such as arena concessions and Jets Gear locations).

Participants are responsible for protecting their Account, passwords, and security questions relating to their Account, and are responsible for any use of their Account in violation of these Conditions.

Each Participant is responsible for any activities carried out using their Account, whether by the Participant themselves, or by any other person. If a Participant's Account is hacked, they are responsible for notifying the Jets. The Jets cannot be held liable for purchases, redemptions or transactions performed on the Account between the time the Account is hacked and the time the Jets deactivate the Account, it being understood that Jets will deactivate the Account within a reasonable period of time after the Jets receive written notification from the Participant to the effect that their Account has been hacked.

TERM:

The term of Jets 360 shall be for one (1) year periods commencing on July 1 of each year and terminating on June 30 of each year (the "Term"). Participants shall have until the end of the Term to collect and redeem their Pucks for available rewards. Any Pucks accumulated but not redeemed by the end of the Term shall be treated as being void without compensation and the Jets will not be liable for any unredeemed Pucks whatsoever. For absolute clarity: Pucks do not "carry over" to the next year; there shall be no accrual of any unused Pucks.

EARNING PUCKS AND CLAIMING REWARDS AND BENEFITS:

Participants can accumulate Pucks based on certain Jets 360 challenges and the level system administered by the Jets and may use those Pucks to claim rewards. Pucks have no monetary value whatsoever and cannot under any circumstances form the basis of a monetary claim against the Jets. Pucks belong to the Participant whose account is used, and not to the person who pays for a purchase or completes the transaction for which Pucks are earned.



Certain rewards may only be accessed by Participants who are the age of majority in the province where they reside.

Except as expressly provided for herein, Pucks, rewards or benefits cannot be assigned, traded, sold or otherwise transferred or disposed of (other than with the consent of the Jets in their sole discretion) and any assignment, trade, sale, transfer or other such disposition in violation of the Conditions will be void and may, in the sole discretion of the Jets, result in the cancellation of the affected Pucks, reward or benefit, as the case may be.

The number of Pucks required to claim rewards is determined by the Jets. The Jets reserve the right to change the number of Pucks required for a reward based on the increase in retail value of that reward (or any other reason as they see fit), and to limit, modify or cancel any reward or the number and types of rewards available.

If Participant returns a purchase for which they earned Pucks, the Jets may, at its sole discretion, deduct the number of Pucks earned for said purchase from the balance of the Pucks in the Account. If Participant is partially reimbursed for a purchase for which they earned Pucks, the Jets may, at its sole discretion, deduct the number of Pucks earned which represents the amount of the reimbursement Participant received.

If a Participant believes that the number of Pucks in their Account is in error, the Participant must advise the Jets within thirty (30) days from the date the Participant believes the Pucks should have been issued otherwise the number of Pucks in the Participant's Account will be deemed to be correct, except for excess Pucks improperly recorded in it. In the case of excess Pucks being improperly awarded to the Participant's Account, the Jets reserve the right to remove the excess points from the Account.

Additionally, season ticket members (those who have purchased season tickets through the membership program) may access their benefits (for example, food and beverage discounts) that automatically are attached to their season tickets through Jets 360.

REWARDS AND BENEFITS:

Potential rewards can be viewed in the Jets 360 section of the Official Winnipeg Jets Mobile App available via download at winnipegjets.com/app. The descriptions of rewards appearing in Jets 360 app, in Jets 360 advertising or elsewhere are believed to be correct.

Notwithstanding the foregoing, any such reward descriptions do not constitute a warranty either express or implied. Rewards appearing in the Jets 360 app, in Jets 360 advertising, or elsewhere, shall be subject to availability. From time to time, it may become necessary to withdraw rewards from Jets 360 after they are listed and the Jets reserve the right to do so at any time and for any reason.

Upon redemption of Pucks, a Participant must collect their reward within six (6) months of the date of redemption. After the expiration of six (6) months, the Jets shall have no obligation to provide the reward and the Participant will be deemed to have forfeited the reward without further notice. Any forfeited awards will be treated as being void without compensation and the Jets will not be liable for any forfeited rewards.

In addition to rewards, Participants may also be entitled to access certain benefits by being a season ticket member. The benefits may be accessed by scanning a unique digital loyalty QR code within the Jets app.



PROGRAM CONDITIONS:

The Jets specifically reserve the right to revise the Conditions and/or amend, alter, withdraw or terminate Jets 360 (and/or any aspect thereof including rewards, benefits or privileges thereunder), in whole or in part, at any time without notice for any reason, without liability, and in their sole discretion. Any such changes may affect Pucks which a Participant has already accumulated as well as any future accumulation of Pucks. It is the Participant's responsibility to review and remain current with the Conditions during their participation in Jets 360. The most recent version of the Conditions, as may be amended from time to time, shall govern Jets 360.

The Jets reserve the right to unilaterally amend all or part of Jets 360 at any time and in their sole discretion.

Participation in Jets 360 is a privilege that can be revoked by the Jets in their sole discretion at any time and without compensation, including without limitation: (i) in the event of a breach by a Participant of any of the Conditions; (ii) in the event a Participant commits fraud or misrepresents any information; or (iii) in the event of any other action or inaction by a Participant that is deemed by the Jets, in their sole discretion, to be deleterious to the Jets or to Jets 360. In the event that a Participant's participation in Jets 360 is revoked in accordance with the foregoing, the Jets, in their sole discretion, may treat any Pucks accumulated by a Participant as being void without compensation.

In the event that a season ticket member agreement is terminated by the Jets as a result of any breach of the terms therein, in addition to any remedies set out in the season ticket member agreement and any other remedies available to the Jets at law or in equity, the Jets may, in their sole discretion, treat any Pucks accumulated by the season ticket member as being void without compensation and the season ticket member's ability to use any benefits expressly assigned to season ticket members would cease.

In the event that a season ticket share partner is removed from a Jets season ticket account by a season ticket member for any reason, the season ticket share partner's ability to use any benefits expressly assigned to season ticket members would cease.

INTERRUPTION OF SERVICE:

The Jets will not be responsible for any interruption in service, errors and/or omissions caused by any means and do not guarantee continual, uninterrupted or error free service or use of www.winnipegjets.com/jets360. Participants acknowledge that Jets 360 is conducted electronically and relies on hardware and software that may malfunction without warning. The Jets, in their sole discretion, may void any selection or contest in the event that Jets 360 is affected in any way by any malfunction and any such decisions of the Jets in this regard shall be final.

LIABILITY:

Participants in Jets 360, their heirs, executors, legal personal representatives, successors and assigns (all such persons and entities hereinafter collectively called the "Releasors"), agree, among other things, to hereby irrevocably and unconditionally indemnify, release and forever discharge Winnipeg Jets Hockey Club Limited Partnership, Winnipeg Jets Hockey Club Inc., The True North Entertainment Complex Limited Partnership, True North Sports & Entertainment Limited, TN Arena Limited Partnership, TN Arena Inc. and their respective subsidiaries, affiliates, directors, officers, shareholders, unitholders, employees,



agents, other participants, any sponsors, advertisers, and each of their respective successors, administrators, assigns, heirs and legal personal representatives (all such persons and entities hereinafter collectively called the "Releasees") of and from all injuries, liabilities, damages, actions, suits, obligations, duties, acts, omissions, misfeasance, malfeasance, losses, expenses, costs, rights of indemnity and all other claims and rights whatsoever, including without limitation, in whole or in part by the negligence of the Releasees or otherwise whether or not known or anticipated, which the Releasors ever had, now have or may in the future have against the Releasees for or by reason of the Releasor's participation in Jets 360.

The Releasees assume no liability toward Participants with regard to their participation in Jets 360 or as a result of their use of a reward or a benefit including, without being limited to, any liability arising out of: (i) the end of or the modification of Jets 360 in accordance with these Conditions; (ii) addition or removal of rewards; (iii) modifications to types of rewards; (iv) any delay in the delivery of rewards; (v) any damage or loss suffered by a Participant resulting from incorrect personal information in their Account; (vi) any error in the balance of Pucks assigned to an Account; (vii) modifications to activities for which Pucks can be earned; (viii) any injury, loss or damage, including death and damage to property; or (ix) a case of force majeure. For the purposes of these Conditions, force majeure is an event beyond the reasonable control and not imputable by the Jets, and which renders the further performance of its obligations herein impossible or impractical, including, without limitation, acts of God, acts, orders, directives or recommendations of government authorities, an epidemic, a pandemic, a communicable or infectious disease or virus, blockades, revolutions, strikes, lockouts, war, confiscation and embargo, civil commotion, or other events beyond the reasonable control of the Jets.

Without limiting the generality of the foregoing, the Releasees cannot be held liable for any crash of the Jets website, Official Winnipeg Jets App, or any problem or technical defect of the networks, telephone systems or lines, computer systems, servers, access providers, or computer hardware or software, nor for the failure of an e-mail transmission, the log in of a Participant to their Account or an Internet connection. Furthermore, the Releasees cannot be held liable for Internet traffic congestion on any Internet site or any damage to any computer or asset associated with participation in Jets 360 or with downloading or uploading any data directly or indirectly related to Jets 360. The Jets reserve the right at its sole discretion to end, modify or suspend all or part of Jets 360 in any way whatsoever in the event of a computer error, technical problem, bug or virus, alteration, unauthorized intervention, fraud or technical failure, or any other situation beyond Jets control that prevents the proper operation of any aspect of Jets 360. Any attempt to deliberately damage a website or to impair the functioning of Jets 360 in any way whatsoever (as Jets may determine at its sole discretion) could constitute a violation of existing laws and, in such case, Jets reserve the right to exercise any recourse and to claim damages to the full extent allowed by law.

Participants waive any claim related to Jets 360 against the Releasees for loss and damages of any kind resulting from whatever cause.

To the extent permitted by law, Participant agrees to protect, hold harmless and indemnify the Releasees against loss, claim, demand, cause of action, liability, damages and expenses (including reasonable lawyers' fees and legal costs) incurred by the Releasees resulting from: (i) Participant's breach of these Conditions; (ii) Participant's participation in Jets 360; or (iii) any damage to assets caused by Participant's acts or omissions.



Any personal information collected in connection with Jets 360 will be used by the Jets in accordance with the Winnipeg Jets privacy policy available at www.winnipegjets.com.

The Pucks belong to the Participant whose Jets 360 Account is used, and not to the person who pays for the purchase or completes the transaction for which Pucks are earned. Each Participant's Pucks and/or rewards and/or benefits may not be assigned or otherwise transferred without prior written consent from the Jets. Only the Participant of Jets 360 can earn Pucks, claim rewards and receive benefits.

All intellectual property, including but not limited to logos, design marks, trademarks, copyright, service marks, trade names, related words, phrases, slogans, caricatures, graphics and images related to the Jets, the Manitoba Moose Hockey Club and Jets 360 are owned by the Jets and/or affiliates or subsidiaries thereof. All rights are reserved. Unauthorized copying or use of any such intellectual property without the express written consent of its owner is strictly prohibited.

In the event that any discrepancy or inconsistency arises between the Conditions and statements and/or representations made in relation to Jets 360 or contained in any Jets 360-related materials, the current Conditions shall prevail.

In the event that any provision of the Conditions is not strictly enforced by the Jets, it shall not constitute a waiver of that provision or any other provision contained herein.

The Conditions may be different from what a Participant knows about Jets 360. The Conditions, as may be amended from time to time, constitute the entire agreement between the Jets and a Participant regarding a Participant's participation in Jets 360, a Participant's entitlement to accumulate and redeem Pucks, and a Participant's entitlement to any other benefits of Jets 360. Except as expressly contained in the Conditions, there are no conditions, representations, warranties, express or implied, statutory or otherwise. By participating in Jets 360 over the internet or via the Official Winnipeg Jets App, a Participant consents to the formation of contractual relations through electronic communications and transmissions.

The Jets shall not be liable for any typos or errors contained within the Conditions and reserve the right to amend the Conditions at any time without notice in their sole discretion.

Jets reserve the right to sell or transfer Jets 360, in whole or in part, to an affiliated company or a third party as part of the transfer of all or substantially all of its company and assets through a merger, sale of assets, sale of shares, or otherwise. In such case, Jets will be entirely released of its obligations hereunder.

All sections of these Conditions will survive the termination of the Participant's Account.

If any section of these Conditions is adjudicated to be invalid, illegal or unenforceable, in whole or in part, such section will be deemed deleted to the extent that the expected benefits to be received by the parties are not materially changed, and all other sections of these Conditions shall remain in full force and effect.

Jets reserve the right to change the Conditions and/or terminate, modify, suspend or withdraw Jets 360 (and/or any aspect thereof), in whole or in part, at any time without notice for any reason, without liability, in their sole discretion.



Jets 360 is subject to all applicable federal, provincial and municipal laws and regulations and shall be governed by the laws of the Province of Manitoba. Any disputes arising out of or related to Jets 360 shall be governed by and construed and enforced in accordance with the laws of the Province of Manitoba.

COMMUNICATION:

If you have any questions about Jets 360, please contact jets360@tnse.com.